

Charter Certificate



The signatories to the charter
agree to abide by the terms of the
London Borough of Barking & Dagenham
Anti-Graffiti Charter

and to:

Do all that is reasonably possible
to keep their properties and/or infrastructure
in the borough of Barking & Dagenham free from graffiti,
in order to improve the streetscene
and physical environment for the benefit of
residents, business and visitors to Barking & Dagenham

Presented to

.....
(Organisation)

In recognition of your contribution to the
improvement of Barking & Dagenham's streetscene
and physical environment by becoming
a signatory to the

LONDON BOROUGH OF BARKING & DAGENHAM ANTI-GRAFFITI CHARTER

London Borough of Barking & Dagenham

Anti-Graffiti Charter



Helping make Barking & Dagenham Cleaner Greener and Safer

Together we will build communities and transform lives

One of the council's corporate priorities is to provide a clean, green and safe Barking & Dagenham. To this end the council is always seeking to continuously improve the appearance of the streetscene and physical environment by tackling enviro-crime issues such as graffiti.



The Barking & Dagenham Anti-Graffiti Charter operated in conjunction with partner organisations and local signatories is intended to make the London Borough of Barking & Dagenham a safe and welcoming environment for people to live, work and visit.

Aims and Objectives of The Barking & Dagenham Anti-Graffiti Charter

The Barking & Dagenham Anti-Graffiti Charter is focused on improving the streetscene and physical environment of the borough of Barking & Dagenham. It is important that Barking & Dagenham sets a positive impression to not only existing residents and businesses, but also to the potential residents, businesses and visitors who may wish to live, locate and work in the borough of Barking & Dagenham.

The overall aim of the Barking & Dagenham Anti-Graffiti Charter is to ensure that places where people choose to live, shop and play are safe and clean. This is supported by the council's commitment and pro-active approach to the management of graffiti in order to achieve a cleaner, greener, safer Barking & Dagenham.

The Barking & Dagenham Anti-Graffiti Charter aims to promote and publicise people or organisations that are playing their part to improve the streetscene and physical environment and to raise public awareness of ways in which to combat graffiti.

Terms of The Barking & Dagenham Anti-Graffiti Charter

The signatories to the charter have agreed to abide by the terms of the Barking & Dagenham Anti-Graffiti Charter which are to:

1 do all that is reasonably possible to keep their respective properties and/or infrastructure in the borough of Barking & Dagenham, free from graffiti in order to improve the appearance of the streetscene and physical environment for the benefit of the people of Barking & Dagenham.

2 assist the London Borough of Barking & Dagenham and the Metropolitan Police to bring prosecutions against graffiti offenders.

Specifically the signatories to the Barking & Dagenham Anti-Graffiti Charter will:

- arrange to remove racist and/or offensive graffiti from their respective properties and/or infrastructure within 1 working day of finding or being notified of such graffiti.
- arrange to remove other graffiti from their respective properties and/or infrastructure within 3 working days of finding or being notified of such graffiti. If not removed after notification, agree that the council will remove the graffiti at the published rate.



The benefits of becoming a signatory are that the London Borough of Barking & Dagenham as a signatory to the charter will:

1 provide (if requested) a graffiti removal service to the signatories to the charter at a reduced price (terms and conditions apply)

2 provide and apply (if requested) anti-graffiti wall coatings to buildings/infrastructure of the signatory to the charter (at cost to the signatory, terms and conditions apply)

3 provide a charter certificate signed by the Leader of the London Borough of Barking & Dagenham, crediting the signatory or their organisation for actively promoting and working towards a graffiti free Barking & Dagenham and becoming a partner to the council's clean borough strategy

4 each signatory will receive up to one graffiti removal kit or graffiti removal wipe along with free advice on the removal/prevention of graffiti

By becoming a signatory to the Barking & Dagenham Anti-Graffiti Charter organisations will be contributing towards providing a cleaner, greener, safer Barking & Dagenham.

5 provide a graffiti removal service, if requested to assist with the removal of graffiti at a reduced rate (terms and conditions apply)

6 ensure that signatories are credited on the council's Graffiti Charter members web page which will be linked to the signatories own web site if required

7 where possible obtain publicity in the form of periodic listings of signatories and/or their organisations in Barking & Dagenham Citizen, the local press and at clean borough strategy events

8 manage a once yearly signatories lunch meeting to discuss issues and improvements hosted by the leader of the council.

9 apply an anti-graffiti coating covering up to 15m² and supply a graffiti removal kit

Specifically, the signatories to this Charter agree that:

(Organisation) will provide a contact telephone number and email link for the council and residents to use when reporting graffiti on their property/infrastructure. This will be available on the London Borough of Barking & Dagenham website. The London Borough of Barking & Dagenham will host the link on its website.

Such telephone representations will trigger a 3 working day response by (Organisation) to remove the graffiti provided it is on their property/infrastructure. An exception will be made for temporary property/infrastructure and the period for removal will be extended to 10 working days with an option for individual negotiation on a particular site. Exemptions will not apply to racist or offensive graffiti.

Appropriate individuals from both (Organisation) and the London Borough of Barking & Dagenham will meet on the anniversary of the agreement or in the event of dispute or difficulty at the earliest possible opportunity. Intelligence in respect of graffiti hotspots and repeat applications by the same offenders to better aid detection of graffiti vandals will be shared and discussed for action at the graffiti charter meetings or an emergency basis if necessary.

The London Borough of Barking & Dagenham will exercise its powers in accordance with the Anti Social Behaviour Act 2003 and the Clean Neighbourhoods & Environment Act 2005 to prosecute graffiti vandals in the magistrates court.

Obscene or abusive graffiti will be removed within one working day. The London Borough of Barking & Dagenham can provide, where physically practical and in an emergency a graffiti removal service with its own resources if requested. This will be charged to (Organisation) at 75% of the normal London Borough of Barking & Dagenham graffiti removal charge.

(Organisation) will provide to the London Borough of Barking & Dagenham the names and telephone numbers of one/two appropriate people within (Organisation) authorised to act on behalf of your organisation to resolve disputes or receive representations from the London Borough of Barking & Dagenham.

The London Borough of Barking & Dagenham will provide a named representative as the point of contact for (Organisation).

Signed

Councillor M. McCarthy

Signed

On behalf of (Organisation)